INSTRUCTIONS FOR

ACTIVATION AND USE

DP770 Hardware Token

ČSOB BusinessBanking

1. Login and starting activation

THIS GUIDE IS INTENDED FOR NEW AND EXISTING ČSOB BUSINESSBANKING CLIENTS.

Dear Client, thank you for choosing our electronic banking service together with the DP770 Token authentication device. Before you use your Token for the first time, it must be activated. Activation takes no more than 5 minutes. You can activate the Token after logging in to the ČSOB BusinessBanking service.

1. Open ČSOB BusinessBanking

Open the login page in your browser: https://business.csob.sk/web.

2. Log in

Enter your Identification Number and PIN. If you are a new client, change your initial PIN after logging in for the first time, following the instructions on the screen (Fig. 1).

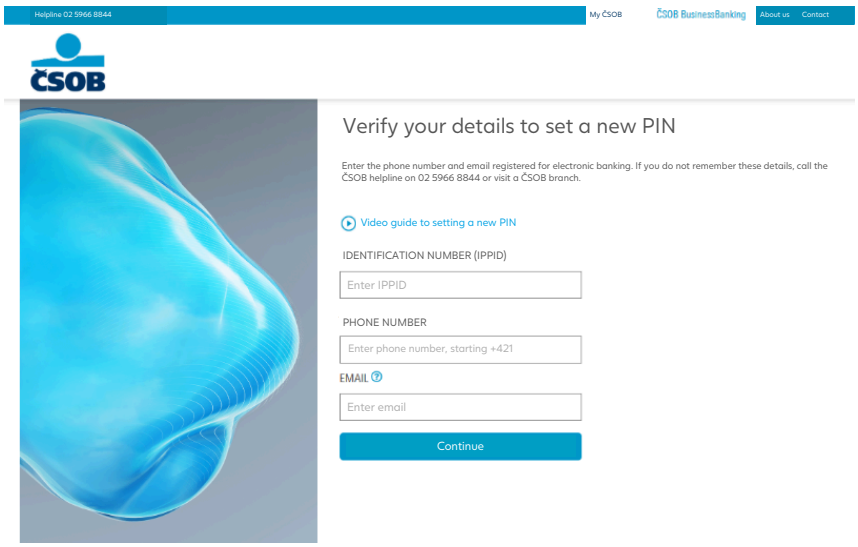


Fig. 1: Changing the Initial PIN in the ČSOB BusinessBanking Service

3. Start Token activation

After you have successfully changed the initial PIN, Token activation starts automatically. Click the "Activate" button (Fig. 2).

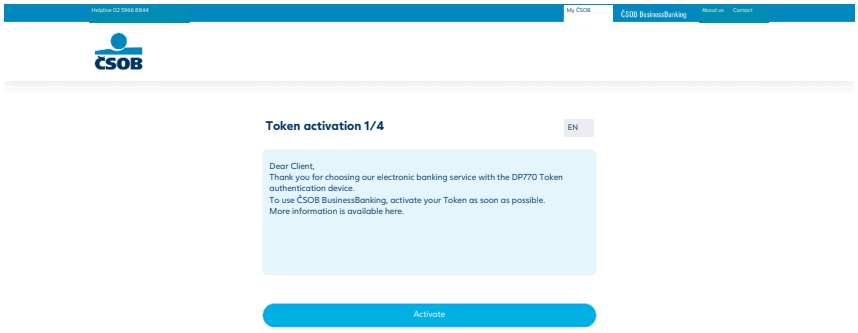


Fig. 2: Token Activation in the ČSOB BusinessBanking Service – Start of the Process (Step 1 of 4)

Switching on the device and selecting a language

1. Switch on the Token

Press the red Power button in the centre below the display.

2. Choose a language

The language selection screen appears when the Token is switched on for the first time. Select a language using the upper left button and confirm your choice using the upper right button (Fig. 3).

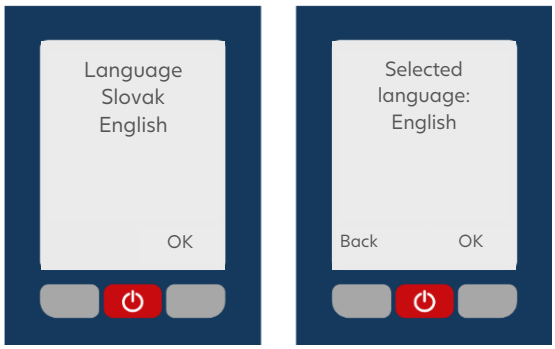


Fig. 3: Language selection and confirmation on the DP770 Token

3. Start the camera

The message "This device is not activated. Please scan the activation image." appears. Press the upper right button (Next) (Fig. 4).



Fig. 4: Starting the camera to scan the activation image

TIP

After 15 seconds of inactivity, the Token automatically enters power-saving mode and the device display dims slightly. **After a further 30 seconds,** the Token switches off automatically. You can extend the active time of the Token at any time, repeatedly if needed, **by pressing any button.**

If the Token is in power-saving mode, you **must first wake up the Token by pressing any button.** Only then will the Token respond to the upper control buttons.

First activation image and PIN setup

4. Scan the first activation image

Point the Token camera at the activation image in ČSOB BusinessBanking. Once it has been scanned, the prompt "Choose a PIN for this activation." appears (Fig. 5).

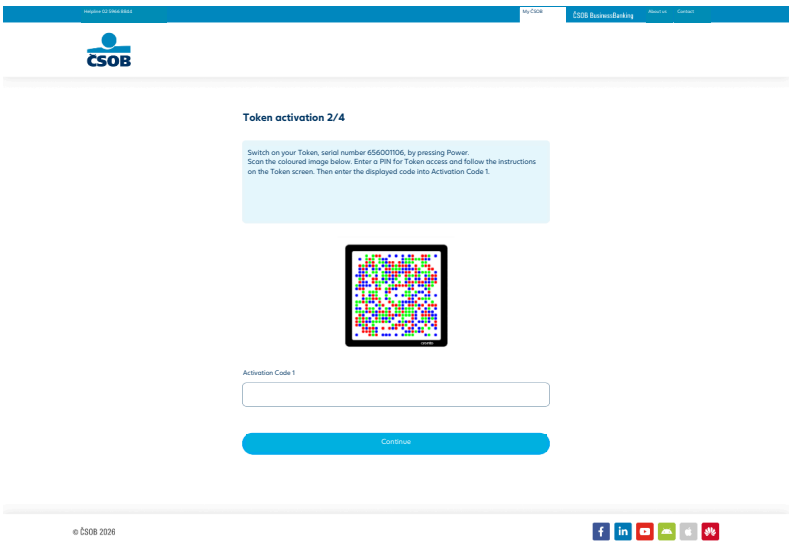


Fig. 5: Token Activation in the ČSOB BusinessBanking Service (Step 2 of 4)

5. Set the Token PIN

Press the upper right button (Next). At the prompt "Enter your new PIN.", enter your PIN using the numeric keypad and confirm it using the upper right button (OK). At the prompt "Re-enter your PIN.", enter it again and confirm (OK). The message "PIN successfully set." appears (Fig. 6).

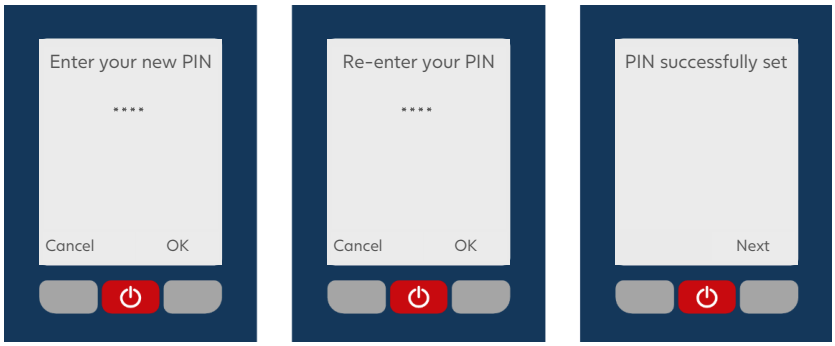


Fig. 6: Entering, confirming and successfully setting the PIN

PIN REQUIREMENTS

When choosing your own PIN, please bear in mind that the DP770 Token requires a **4-8 digit PIN.** It must not be a numerical sequence with the same difference between successive digits, e.g. "11111" has a difference of 0, "654321" has a difference of -1, and "2468" has a difference of 2.

In these cases, the display will show "**Weak PIN**".

Confirming the first Activation Code

6. Display the first Activation Code

After the PIN has been successfully set, press the upper right button (Next). The Token displays an Activation Code (Fig. 7).

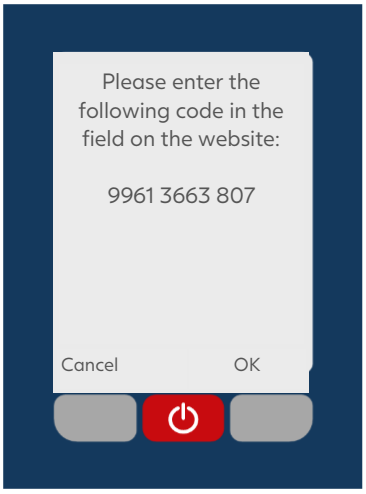


Fig. 7: First Activation Code displayed on the DP770 Token

7. Enter the code in the application

Enter the code displayed on the Token into the "Activation Code 1" field in ČSOB BusinessBanking and click "Continue".

8. Confirm acceptance on the Token

If the application has accepted the code and displays the next activation step, press the upper right button on the Token (Done). Answer the question "Was the code you entered accepted by the website?" using the upper right button (Yes) (Fig. 8).

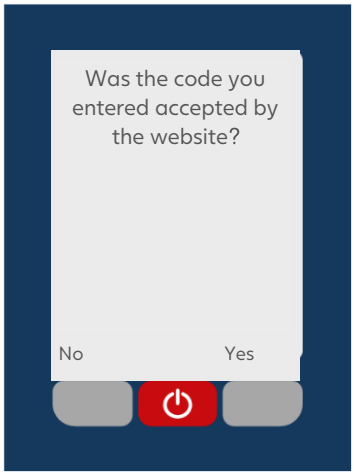


Fig. 8: Confirmation that the website accepted the first Activation Code

Second Activation Code

9. Scan the second activation image

The Token displays "Please scan the activation image from the website". Press the upper right button to start the camera and scan the second image in the application (Fig. 9).

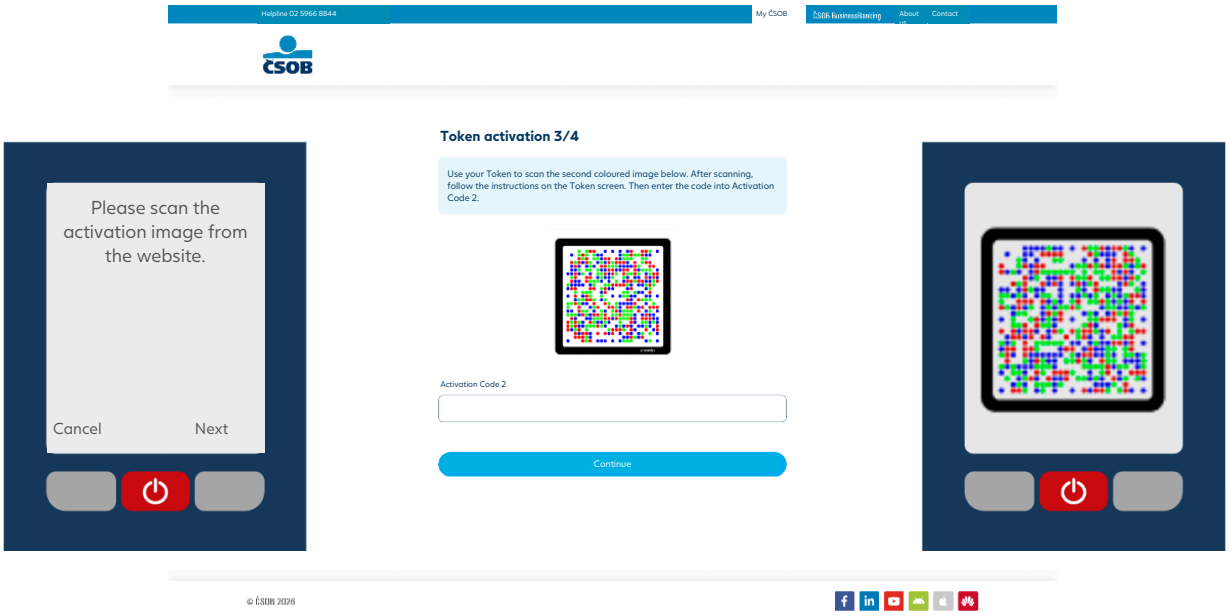


Fig. 9: Token Activation in the ČSOB BusinessBanking Service (Step 3 of 4)

10. Enter the second Activation Code

After scanning, the Token displays Activation Code 2. Enter it into the "Activation Code 2" field in ČSOB BusinessBanking and click "Continue" (Fig. 10).

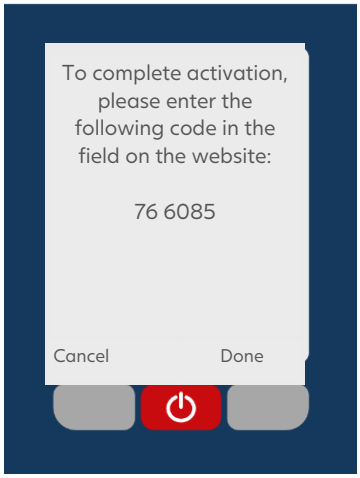


Fig. 10: Second Activation Code displayed on the DP770 Token

Completing activation

IMPORTANT

Complete activation on the Token itself **before switching it off.**

Without this confirmation, the Token will not function properly.

11. Complete activation on the device

Once the application has accepted the second code, press "Done" on the Token and confirm that the website has accepted the Activation Code. When activation is successful, "Device activated" appears (Fig. 11).

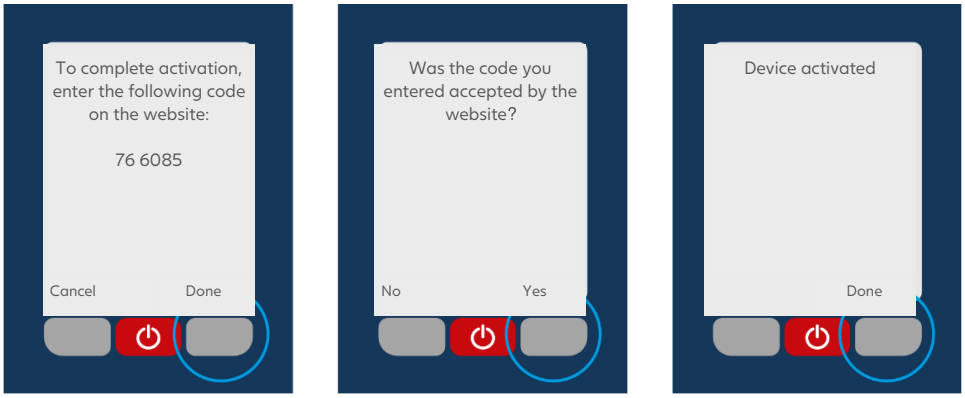


Fig. 11: Completing activation on the DP770 Token

12. Log in to the service

After successfully completing activation, log in to ČSOB BusinessBanking (Fig. 12).

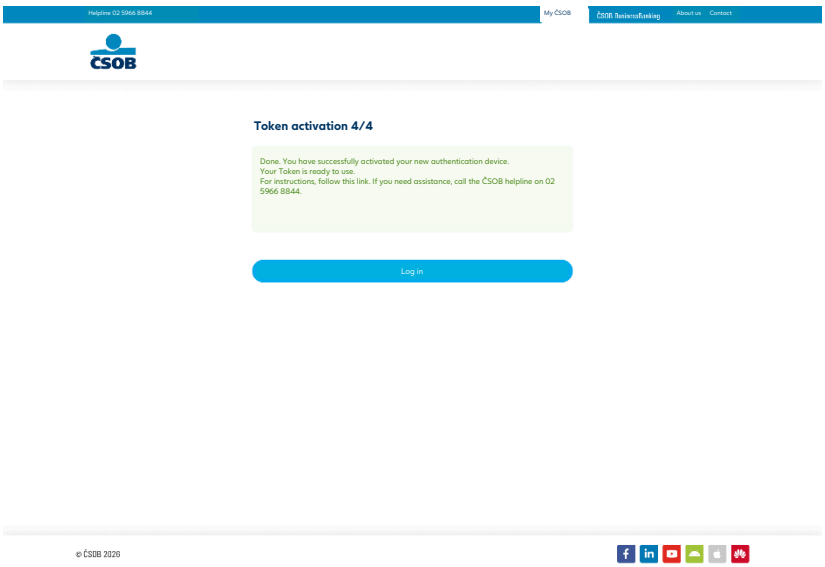


Fig. 12: Token Activation in the ČSOB BusinessBanking Service (Step 4 of 4)

3. Using the Token

1. Login to the service

To log in to ČSOB BusinessBanking, use your Identification Number and PIN.

2. Electronic Signature (Transaction Authorization)

Transactions are electronically signed (authorized) by entering an authorization code, which is a unique six-digit numeric code generated by your Token. Complete the required transaction form in the service and click the "Sign with Token" button. The application displays a summary of the transaction to be signed together with a QR code for generating the authorization code. The electronic signing process consists of the following steps:

2.1 Switch on the Token

Switch on your Token by pressing the Power button.

2.2 Scan the QR code

After the camera starts automatically, use the Token to scan the coloured QR code displayed in the BusinessBanking application.

2.3 Check the data

Check that the data displayed on the Token screen matches the information entered in the required transaction form in BusinessBanking. If the data does not match, do not submit the transaction under any circumstances and contact us.

2.4 Enter the authorization code

If the data in the application form and on the Token screen is identical, enter the authorization code displayed on the Token into the required transaction form in BusinessBanking and submit the transaction.

TIP

The DP770 Token **switches off automatically after 40 seconds of inactivity.**

Alternatively, you can switch it off manually in the same way as you switch it on.

If you need more time, for example to enter the authorization code, press any button on the Token.

This extends the time before the Token switches off **by 30 seconds.**

Changing the Token PIN:

You can change your Token PIN at any time.

1. Switch on your Token by pressing and holding the Power button.
2. The Settings screen appears.
3. Use the upper left button to navigate to "Change PIN".
4. On the "Activation Selection" screen, press the right button (OK).
5. Enter your current PIN.
6. Enter your new PIN.
7. Confirm your new PIN by entering it again.

Unblocking a Blocked Token

The DP770 Token is blocked **after four consecutive incorrect PIN entries.** The number of incorrect PIN entries is displayed on the screen, for example: "Number of PIN entry attempts: 1". When a blocked Token is switched on, it displays: "PIN has been blocked. Unlock challenge: 223177 (6-digit code). Please call the Helpdesk." A blocked Token can be unblocked by phone. Have your blocked Token ready and contact us.

Tip:

The unlock code is displayed **each time a blocked Token is switched on,** so there is no need to write it down.

Warning:

For security reasons, the Token unblocking process can **only be performed three times during the entire lifetime of the Token.**

If the Token becomes permanently blocked for a fourth time, you must visit a branch in person and request a new one.

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